

Our Response to COVID-19

INFORMATION FOR ALL HOME SHOPPERS

For 30 years, Hopewell has been committed to the health, safety and well-being of our home buyers, partners and employees. While we closely monitor the status of COVID-19, we recognize that this is a time of uncertainty for many. Despite this uncertainty, we continue to stand by our vision of creating the spaces and places where people love to live and to do our part in contributing to flattening the curve of the COVID-19 virus while maintaining an operating business.

We have closed our sales centres and show homes until further notice, in alignment with essential services recommendations by the Province of Alberta. To serve you safely, we are operating by virtual appointment only so you can confidently continue to search for your new home. Our Sales team is taking extra precautions to ensure your health and safety are prioritized by offering a number of virtual appointment options.

CURRENT VIRTUAL APPOINTMENT OPTIONS WITH OUR SALES TEAM DURING REGULAR SHOW HOME HOURS (MONDAY-THURSDAY 2 PM TO 8 PM & WEEKENDS/HOLIDAYS 12 PM TO 5 PM) INCLUDE:

- Video Meetings (Microsoft Teams, Skype, FaceTime and Zoom);
- Instant Messenger & Screen Sharing (Microsoft Teams, Skype and Zoom);
- Phone Calls;
- Email Communication;
- Document Sign-Off (DocuSign).

BOOK A VIRTUAL APPOINTMENT WITH OUR TEAM

Reach out to our team at <u>findyourhome@hopewell.com</u> or visit us at <u>www.BookHopewell.com</u> to find the best appointment option for you. We are happy to work with you in accommodating your schedule, provide virtual tours, photography, video, floorplans and any additional information you need to help you with your home search during this time.

We know home is the most important place, especially during unprecedented times like these. We remain committed to working with you in a safe and enjoyable way to help you design the home of your dreams.

If you have any questions about our health and safety protocols around COVID-19, please contact us at questions@hopewell.com, 587.794.4387 (Calgary), 780.409.0684 (Edmonton) or visit our website at qwww.HopewellResidential.com. If you would like more information on COVID-19, please refer to the Government of Alberta website at https://www.alberta.ca/coronavirus-info-for-albertans.aspx.